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NON-PROPRIETARY

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**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Charter Fiberlink SC-CCO, LLC

QUARTER / YEAR

4th / 2008

Month:

Oct

Nov

Dec

Number of Customer Access Lines

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Trouble Reports / Access Line (%)

\_\_\_\_\_%

\_\_\_\_\_%

\_\_\_\_\_%

Customer Out of Service Clearing Times (%)

\_\_\_\_\_%

\_\_\_\_\_%

\_\_\_\_\_%

New Installs Completed w/in 5 Days (%)

\_\_\_\_\_%

\_\_\_\_\_%

\_\_\_\_\_%

Commitments Fulfilled (%)

\_\_\_\_\_%

\_\_\_\_\_%

\_\_\_\_\_%

Comments / Explanations: \_\_\_\_\_

\_\_\_\_\_

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